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| <b>Information Item</b> | COVID-19: RUC refunds relating to vehicles now parked up update |
| <b>Sponsor:</b>         | CEO   |
| <b>Date:</b>            | 8 April 2020  |

Questions have arisen over the possibility of RUC refunds on RUC purchases that relate to vehicles now parked up as a result of the Level 4 lockdown.

NZTA's Kelvin Lloyd, the convener of a recent freight operator meeting, reported that Tash Wiggins, a member of NZTA's revenue assessment team, has set up an email that operators can send in requests for refunds. That is, [RUCAssessments@nzta.govt.nz](mailto:RUCAssessments@nzta.govt.nz)

NZTA staff in Palmerston North said they will look at RUC not being used (i.e. trucks off the road) and refunding it, on a case-by-case basis. Their first priority will remain rebates and refunds already due.

However, to support owners/operators during COVID-19, the NZTA may issue a RUC refund for excess distance remaining. To qualify, the vehicle must:

- Be a heavy motor vehicle or trailer that is more than 3500kg
- Have more than \$500 worth of RUC remaining on the vehicle.

If you meet these criteria and would like to claim a refund, please email the request to the link above. Please ensure that the registration plate number/s, current hub odometer reading and odometer reading (if applicable) are included.

A second question has arisen related to RUC licence labels. NZTA advises it would like to think there is leniency on the display of the label during the lockdown period, if a RUC label is not displayed but has been purchased through RUC online. The approach taken **could** be wider than the present RUC Act allows. It will be up to each police officer to decide whether they will, or will not, issue an infringement for not displaying a licence (when a licence has been purchased).

The Police will be looking to see if there is any mischief backgrounding the non- display of the licence.

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